

TCA Online Refund / Exchange Form



Please refer to our online returns policy for detailed instructions about what we require from you when returning an item/s. (www.tcaclimbingshop.com/returns) *An additional delivery charge for exchange items applies may apply, you will be contacted for approval prior to any fund transfers

Your Details

| | |
|---------------|--|
| Order # | |
| Name | |
| Address | |
| Postcode | |
| Telephone | |
| Email Address | |

Reason for Return

| | |
|--|--|
| Wrong size | |
| Not suitable | |
| Damaged/Faulty (<i>Please provide details below</i>) | |
| Other (<i>Please provide details below</i>) | |
| | |

Refund or Exchange

| | |
|--|--|
| Refund | |
| Exchange | |
| If exchange, please include style/size/colour; | |